



collaborate

**London South Bank
University**

THE FUTURE OF COLLABORATION IN SERVICES TO THE PUBLIC

Collaborate CIC, the Collaborating Centre for Values-based Practice at St Catherine's College, Oxford University, and London South Bank University are delighted to announce an ambitious programme of work exploring **the future of collaboration in services to the public**.

We begin this programme with **four invite-only expert roundtable workshops** held in central London, during which we will examine the values, behaviours and accountabilities that can drive collaboration for better public outcomes. A group of high-level thinkers and practitioners will bring real-life case studies and expert contributions to these sessions, drawing on their experiences of driving collaboration within a changing operating context.

There is emerging consensus about the need for a **more collaborative and citizen-centric approach** to public service design and delivery, and a direction of policy travel that has now been set between now and 2020. But there remains a gap in thinking and practice about how to realise these aims – both at a central and local level. Ipsos MORI data produced for Collaborate suggests that only 14% of people in the UK feel that public service providers collaborate with them to shape the services they receive. But strong financial and operational pressures undermine efforts to correct this, and established practices within distinct professional silos mean that systematic collaboration is the exception, not the rule.

Just saying that we need more collaboration will not make it happen by accident; and nor will it help existing initiatives reach power and scale. Yet the big policy and practice agendas - from health and social care reform to growth, education and skills - will fail without creating **more productive relationships** that get the best out of the public, private and social sectors. The question is: how can we support leaders through the minefield of making this work in practice. Values-based practice, a novel approach to shared decision-making where complex and conflicting values are in play, could be part of the answer.

Chaired by Lord Victor Adebawale (Collaborate) and Professor Bill Fulford (St Catherine's College, Oxford), these exclusive, interactive events will explore the role of values and of values-based practice in supporting the development and delivery of more collaborative public services. The series will launch a joint-programme of work exploring the fundamentals of a new values-based approach to collaborative public management. It will focus on the following themes:

Roundtable 1: Values – 3rd December 2015 – House of Lords

WHAT VALUES UNDERPIN GREAT CROSS-SECTOR COLLABORATION?

**Key speakers: Lord Victor Adebawale, Chair, Collaborate & Chief Executive, Turning Point
Julia Unwin CBE, Chief Executive, Joseph Rowntree Foundation**

Can we talk about values-based collaboration in services to the public and, if so, what should those underlying values look like?

The first session will examine case studies of both successful and failed practice in collaborative working. How far and in what ways can these successes and failures be understood in terms of values? Are shared values necessary for success? Are differences of values a barrier or a resource? How might values-based

practice support wider take-up of best practice in collaborative public service provision?

Roundtable 2: Delivery – 11th February 2016 – House of Lords
HOW CAN CROSS-SECTOR DELIVERY BE MANAGED AND REGULATED?
Key speakers: Margaret Hodge MP
David Behan, Chief Executive, Care Quality Commission

The delivery landscape for public services is changing. How can we adapt performance management and regulatory frameworks to support better collaborative outcomes for citizens?

The second seminar moves from ideas to practice. Focusing on the roles of performance management and regulatory frameworks, it explores how collaborative public services can be developed and sustained in practice. Can person-centered care and support, the seminar will ask, be performance managed? Is regulation a barrier to or facilitator of collaboration? Drawing on actual case examples, the seminar will examine these questions in the light of the vision and values developed in the first seminar.

Roundtable 3: Leadership – 8th March 2016 – House of Lords
WHAT IS THE SKILL-SET FOR SYSTEM LEADERS IN SERVICES TO THE PUBLIC?
Key speakers: Sara Llewellyn, Chief Executive, Barrow Cadbury Trust

Leading across silos and sectors will be a fundamental requirement for tomorrow's system leaders. What skills and capabilities will future leaders need, and how can we build readiness today?

Roundtable 4: Next Steps - 10th March 2016 – House of Lords

The seminar series will conclude with a panel discussion drawing together the findings from the roundtables as a whole and setting out next steps for the programme.

For more information on the programme, please contact Dr Henry Kippin at Collaborate
[henry@collaboratei.com].